

INFORMATION ABOUT PAYMENT ORDER PROCESSING DEADLINES AND BRANCH OPENING HOURS DURING THE 2022/2023 HOLIDAY PERIOD

I. PAYMENT SERVICES

Deadlines for submitting payment orders to the Bank on 30. 12. 2022:

FORM OF SUBMISSION	TYPE OF ORDERS	PAYMENT WITHIN THE BANK	SEPA PAYMENTS TO OTHER BANKS	CROSS-BORDER PAYMENTS
Branch / Mail / Fax (Payments without conversion)	Urgent payments	to 3:00 pm	to 2:30 pm	to 1:00 pm
	Standard payments	to 4:00 pm		to 3:00 pm
	Standing orders Direct Debit Author Deposit / Withdrawal	by the end of branch opening hours		
Electronic banking (Payments without conversion)	Urgent payments	---	to 4:00 pm	to 1:00 pm
	Standard payments	to 9:30 pm		to 3:00 pm
	Standing orders Direct Debit Author	to 9:30 pm		to 9:30 pm
Branch / Mail / Fax Electronic banking (Payments with conversion)	Urgent payments	to 3:00 pm	to 2:30 pm	to 1:00 pm
	Standard payments	to 3:00 pm		to 3:00 pm

Note:

Standard SEPA payments debited from the accounts of payers on 30. 12. 2022 will be credited to the accounts of other banks at the beginning of the year 2023.

Payments sent via electronic banking on 30. 12. 2022 after 9:30 pm will be debited from the accounts of payers at the beginning of the year 2023.

II. BRANCH OPENING HOURS

The Bank's branch opening hours during the 2022/2023 holiday period:

DATE	BRANCHES	OPENING HOURS
24. 12. 2022	all branches	closed
25. 12. 2022	all branches	closed
26. 12. 2022	all branches	closed
31. 12. 2022	all branches*	closed
1. 1. 2023	all branches	closed
6. 1. 2023	all branches	closed

On all other days, the Bank's branches will provide services during standard opening hours.

* With the exception of branches in the malls, which are open until 1:00 pm.

Call Centre (Infoline +421 2 6920 2090) is available every day from 7:00 am to 10:00 pm, except on 24. 12. 2022 when it will only be available from 7:00 am to 6:00 pm.